

## FINANCIAL POLICY

Thank you for allowing us to serve your hearing healthcare needs.

- PAYMENTS** We accept cash, check, Visa, Master Card, American Express, Discover, and Care Credit. Payments are due at the time services are rendered. As a courtesy to our patients we are willing to work with you to make a mutually agreeable payment plan.
- INSURANCE** If your insurance plan requires a referral/authorization from your Primary Care Physician and it is not present for your appointment, you will have 10 days to submit it to our billing department, or you will be responsible for charges accrued.
- HEARING TESTS** All diagnostic billing is subject to co-pays and or deductibles per your individual insurance plan guidelines. You will be responsible for any remaining balance after insurance payment.
- HEARING AIDS** All hearing aid benefits are subject to insurance eligibility and may have a co-pay or deductible per your individual insurance plan guidelines. You will be responsible for any remaining balance after insurance payment.
- OFFICE VISITS** Out of warranty hearing aid services may not be covered under your insurance plan. These office visits can range between \$15.00 -\$100.00. You may also enroll in our Premium Care Plan (ask your audiologist for details).
- LOSS & DAMAGE** New hearing aids come with a 1-3 year loss and damage warranty\*. Loss and damage consists of one loss, or damage beyond repair, per aid within the given warranty period. A replacement deductible of \$350 per hearing aid will be collected prior to ordering replacement aid/s . \*L&D coverage varies per aid.

**I have read and understand the above Financial Policy for South Shore Hearing Center**

**Patient Name (Please Print):** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_